



November 7th , 2018

Pre-Conference Agenda

- 9:00 a.m. – 2:00 p.m. ***Pre-Conference Workshop Registration***
- 9:30 a.m. - 2:00 p.m. ***Pre-Conference Workshop***
➤ Baldrige Basics (Vicki Spagnol – Instructor)
- 2:30 p.m. - 4:30 p.m. ***Pre-Conference Workshop***
➤ Writing a MAAPE Application (Vicki Spagnol – Instructor)

Awards Banquet

- 4:00 p.m.- 6:00 p.m. ***Registration***
- 6:00 p.m.- 7:00 p.m. ***Networking Reception & Exhibits***
- 6:00 p.m.- 9:00 p.m. ***Recognition of 2018 MAAPE Award Recipients and Board of Examiners by:***
➤ *Bob Bitner, President & CEO, MAAPE*
➤ *Meg McGoldrick, President, Abington Jefferson Health & MAAPE, Board Chair*
- Dinner Speaker:*** *Kathy Raethel, President & CEO, Adventist Health Castle (2017 Baldrige Award Recipient, Healthcare)*

The Climb to Excellence - Adventist Health Castle has been on a Baldrige journey of excellence for the last 15 years. Hear their inspirational story and gain tips for your journey to excellence.



November 8th , 2018

Conference Agenda

- 7:15 a.m. - 8:15 a.m. **Registration, Continental Breakfast, Networking & Exhibits***
- Senior Leader Breakfast – by invitation***
- 8:15 a.m. - 9:15 a.m. **Plenary Session – Keynote Speaker: Craig Fairlee, Chief Financial Officer & Richard Rogers, Vice President of Civil Programs at Stellar Solutions (2017 Baldrige Award Recipient, Small Business)***
- “Actually, We Are Rocket Scientists”: Learn about Stellar’s history, leadership style and how it conducts business.*
- 9:30 a.m. - 10:35 a.m. **Senior Leader Panel Discussion – Panelist include:***
- Meg McGoldrick, President, Abington-Jefferson Health
 - Susan Stuart, President & CEO, Center for Organ Recovery & Education (CORE)
 - Harry Zechman, COO, Stoner Incorporated
 - Brenda Grant, PE, Western Maryland Health System
- 10:35 a.m. - 11:00 a.m. **Morning Break***
- 11:00 a.m. - 12:05 p.m. **Breakout Session I***
- **Strategic Planning** presented by Craig Fairlee, CFO & Richard Rogers, VP, Civil Programs, Stellar Solutions (2017 Baldrige Award Recipient, Non- Profit)
 - **Essential Leadership Attributes & Predictive Analytics of National Baldrige Award Recipient CEOs** presented by Ken Cohen, PhD Founder & President of the Synergy Organization and David P. Tilton MBA, FACHE, retired Executive Vice President and Chief Integration Officer of Geisinger Health
 - **From Data to Action** presented by Tom Mullin, COO, Alex Kurmakov, SVP of Human Resources, Tony Grigonis, VP of Quality and Healthcare Analytics, Erica Hill, Manager of Health Analytics, and Amanda Dawson, Director of Research, Select Medical

12:10 p.m. - 1:30 p.m.

Lunch - Keynote Speaker: Kelly DiMartino, Senior Assistant City Manager, City of Fort Collins (2017 Baldrige Award Recipient, Non-Profit)

“City of Fort Collins- Journey to Excellence”

1:45 p.m. - 2:45 p.m.

Breakout Session II: (3 options)

- **Engaging with MAAPE** - Understanding the various ways to engage with MAAPE to include serving as an examiner, submitting an application, and membership presented by Bob Bitner, President & CEO MAAPE
- **City of Fort Collins- “Excellence” and Our Workforce** presented by Kelly DiMartino, Senior Assistant City Manager, City of Fort Collins (2017 Baldrige Award Recipient, Non- Profit)
- **Patients as Advisors and Partners** presented by Edna Volz, Director of Quality Management, Penn Medicine Department of Radiation Oncology

3:00 p.m. - 3:30 p.m.

Closing